

CNY HOLIDAY SEASON

PLUS ALL SET TO MANAGE 2M VEHICLES

Concessionaire has made extra preparations to ensure a smooth journey for motorists

KUALA LUMPUR

PLUS Malaysia Bhd (PLUS) has made additional preparations for travellers to have a smoother journey on its highways during the Chinese New Year (CNY) holiday period.

Its managing director, Datuk Azman Ismail, said traffic on

PLUS highways was expected to increase from 1.7 million to more than two million vehicles daily throughout the festive season.

Therefore, he said, a travel time advisory (TTA) was made available to assist travellers in planning their journey.

"At PLUS, our mission is to take good care of our customers. Their safety and comfort are our top priorities."

The PLUS 2020 CNY TTA recommends motorists from the Klang Valley heading to Perlis, Kedah, Penang, northern Perak and Johor to enter its highways before 9am, while those heading for other destinations, such as Ipoh in Perak, Negri Sembilan and Melaka, are advised to enter

the highways after 12pm.

On the return journey here, he said, road users were advised to enter the highways before 9am to ensure a phased or gradual traffic flow from all locations towards the Klang Valley.

Azman said previous trends and analyses by PLUS indicated that road users who complied with its travel advisories enjoyed smoother trips.

"However, analyses also showed that travel time would likely increase by 30 to 80 per cent if customers delayed their journey."

"This means customers will take a longer time to complete their journey if they start their journey late by not complying with the TTA."

He said non-critical maintenance and repair works along its highways would be halted from Jan 22 to Feb 2, adding that cranes and tow trucks would be placed on standby at strategic locations along the roads.

Azman said PLUS would boost collaborations with the authorities to ensure the safety of users.

The number of PLUS volun-

teers on standby will be increased to provide emergency support throughout the festive period.

"Seventy additional Touch 'n Go self-service top-up kiosks will be deployed to cater to the increasing number of travellers on the highways," he said.

Traffic updates on the highways can be obtained via the PLUS mobile application (available on Apple App Store and Google Play Store), @PLUSTrafik Twitter account, highway electronic message boards and the toll-free PLUSLine at 1800-88-0000.

Motorists plying the North-South Expressway in Seremban on Thursday. BERNAMA PIC. Datuk Azman Ismail (inset).

