

PLUS serves the community

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SELF-discipline and maintaining good behaviour from a young age, are important values that Malaysians should inculcate in order to develop a progressive and peaceful nation.



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LANCE CORPORAL DAHALAN DAHAMAN
PLUS Ronda officer

PLUS Malaysia Bhd (PLUS) Ronda officer Lance Corporal Dahalan Dahaman believes that by showing these values to the younger generation, society will be able to inculcate respect and tolerance among all.

"As a member of the older generation who maintains discipline and good behaviour, I will always show these examples to the younger generation and the people whom I meet every day.

"When I show such examples, I believe they will learn from my example and this will indirectly instil a peaceful and harmonious atmosphere among the society.

"I have been applying this in PLUS since day one and when I show respect to people, they will feel happy and they will show respect to me as well," said the 58-year-old who has

been working for PLUS for 15 years.

The former Royal Malaysian Air Force soldier and from Perlis said he enjoyed working for PLUS as he can meet a lot of people with different characters every day and if the road users needed help from him, he will help them until their problems were solved.

Dahalan, who patrols the Shah Alam to Nilai PLUS highways, hopes that those who are out to "destroy" the existing peace and harmony in the country would change their behaviour.

"We have achieved independence and we do not need anyone to ruin the existing peace in the country.

"I urge those who have such intentions to start respecting one another so that we can continue maintaining the peace and harmony that our forefathers have fought for.

"As Malaysians, we should be proud with the achievements that we are currently enjoying. Some countries are envious with what we have because we are

a multi-religious and multi-cultural, and they do not have such privileges," he added.

Owner of Hot Kambing stall, Nor Aman Karap, 39, has been practicing the Good Behaviour and Morality pillar of the Rukun Negara in his business.

"We should show respect and be kind to people. I treat my customers and suppliers nicely because I believe that if we treat them with respect, they will likewise do the same to you.

"Customers will return to our stall and we, as the business owner, can get some discounts from the suppliers. PLUS has given me this great opportunity and I would like to thank them for this. Without them, my business would not be as successful as today," he said.

Nor Aman's stall is located at the Rawang R&R and he has been operating the business for about four years.

He said business had been good since day one. "I gave the customers free one lamb meat upon their first purchase and my business has been running smoothly since then. I am happy because I managed to get good sales on the first day my shop opened.

"PLUS provides a lot of space and opportunity for people to learn how to

operate a business. It is not just a matter of profits, from we have learnt knowledge on operating our business," he told the *New Straits Times*.

PLUS Governance Risk and Compliance Department head Satpal Singh Dadar Singh hopes that Malaysians will continue to remain united.

The 37-year-old said he applies the Rule of Law pillar of the Rukun Negara for his work in PLUS as the road concessionaire was required to abide with the nation's laws and industry regulations and he was proud to be a part of the PLUS family.

"The government has a huge plan in stopping bribery and corruptions in the country. At PLUS we are responsible for upholding integrity, and to practise anti-bribery and anti-corruption. This is an important mindset for everyone who is working under PLUS to be part of the nation-building agenda.

"personally support the move. The PLUS highway is the heart beat for Malaysia, which connects everyone together. PLUS cares a lot about their employees, customers and stakeholders, regardless of their backgrounds," said Satpal, who has been serving PLUS for about four months.

Meanwhile, 31-year-old Nesavanan Abadiar, believed that upholding the first Rukun Negara pillar which is Belief in God, is key to leading others to respect and abide with the following pillars.

He said Malaysia was unique as it was diverse and people could practice their religion or beliefs as long as it did not create chaos to the country.

"Firstly, believing in God plays a crucial part in our lives. There are some who do not practice or believe in any religion but, that is up to them.

"As long as they instil good moral values in themselves and do not create any friction in this country, that is good enough. I think that if an individual believes in the first Rukun Negara pillar, the person will automatically abide with the rest of the pillars," said the Change Management Office senior management executive.

Nesavanan, who has been with PLUS for five months, said every day before the PLUS employees began their jobs, they would start off with a prayer, according to own beliefs.

"Work is an act of worship. If you believe in God, every minute at work, you have to treat everyone nicely. Whatever things that we do here in PLUS is a like an act of worship.

"Be nice and good to others and good deeds will return to you.

"Not only for the company, but also we all should serve the same way to the community and our customers as our goal is to develop a better country," he said, adding that Merdeka and Malaysia Day were opportunities for Malaysians to celebrate significant occasions together.



Nor Aman Karap



Satpal Singh Dadar Singh



Nesavanan Abadiar



PLUS Traffic Monitoring Centre

Subang-Damansara
New Klang Valley
Expressway